



***Happy Holidays!***

***Help us protect  
our most  
precious natural  
resource!***

If you have any questions or  
concerns, please feel free to call  
our office at (479) 271-3140.

## ***BENTONVILLE WATER UTILITIES***

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**Dean Button**  
Water Utilities Manager

**Preston Newbill**  
Ass't. Water Utilities Manager

**Tony Muff**  
Operations Supervisor

**Max Mitchell**  
Distribution Inspector

**Sandy Bullard**  
Cross-Connection Control Program  
Specialist

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117 W. Central  
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(479) 271 - 3140

*Winter*





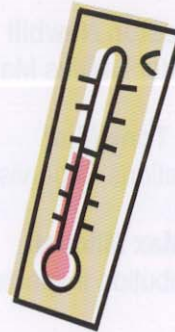
### **It's that time of year again!**

Falling leaves, football games and shorter days remind us that the winter season is just around the corner! Many of us have put away the B-B-Q grills and the lawn chairs and have been busy 'winterizing' our homes in preparation for the colder months ahead.

We're fortunate to have fairly mild winters in Northwest Arkansas but it's not unusual to see temperatures drop below freezing!

That's why The City of Bentonville Water Utilities would like to take this opportunity to remind our customers with **backflow preventers** on their irrigation systems and/or frost free yard

hydrants, as well as agricultural, industrial or commercial customers using backflow preventers to either remove the backflow preventer from the system and store it until seasonal temperatures are above freezing or if the backflow assembly must be used throughout the colder months, a properly installed insulated cover that meets ASSE 1060 standards is recommended!



Brass is a soft metal and can crack easily, causing costly repair or replacement, if water is still inside the backflow assembly during freezing temperatures!

It's not uncommon for insects and/ or debris to find their way into stored backflow preventers. This could cause the assembly to function improperly. A sealed box or bag should keep the assembly clean and ready to go in the spring!

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### **A brief reminder...**

The City of Bentonville requires all backflow preventers to be tested annually. The Bentonville Water Utilities office sends out reminder letters 30 to 60 days in advance of the due date to remind our customers with backflow preventers that the required test will need to be done shortly. A copy of the successful test should be sent to our office for our records.

***NOTE: Only tests performed by a tester technician licensed by the Arkansas Department of Health will be accepted.***

In the event a backflow preventer assembly is repaired, replaced or re-installed, the assembly must be tested within tens days and a copy of the successful test report sent to our office for our records.

The City of Bentonville Water utilities looks forward to answering any questions you may have concerning backflow prevention.

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