AVERAGE BILLING PROGRAM

For your payment convenience, the City of Bentonville offers residential customer accounts an "Average Billing Program." This program allows you to pay a monthly utility bill that is an average of the last twelve monthly bills. This payment schedule will reduce the variations in payments between high and low usage months. However, the payment will NOT remain exactly the same from month to month. It will vary.

TO BE ELIGIBLE FOR THIS PROGRAM, THE CUSTOMER MUST:
1. Be a residential customer,
2. Have had service at the address for the past twelve (12) months,
3. Have the current bill paid up-to-date,
4. Not have been removed from the program during the past twelve (12) months, and
5. Complete and sign this agreement for the Average Billing Program and receive approval by the City.

THE AVERAGE BILLING PROGRAM WILL BE DISCONTINUED IF:
1. The customer requests it and pays any balance that may be due, or
2. The customer changes addresses (the customer may reapply after twelve (12) months' usage at the new address), or
3. The account is not paid current on or before the due date (a twelve (12) month billing period will be required to re-establish average billing).

AVERAGE BILLING AGREEMENT

I, _____, do hereby agree to enter into the Average Billing Program with the City of Bentonville, for the service address of _____ with account number _____ - _____. I agree that I have read and fully understand the above-described average billing policy. I understand that the dollar amount of my bill will fluctuate monthly, since it is calculated on the amount the current bill would normally have been, the amount each of the past eleven (11) months' bills would normally have been, and any outstanding account balance.

I understand that failure to make the monthly stated payment by the due date indicated on the monthly bill will automatically remove me from the Average Billing Program, that I will be required to pay any resulting balance due, and that my service may be disconnected under normal non-payment procedures.

_____   _____
Utility Customer Signature   Date

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*REMOVAL FROM AVERAGE BILLING PROGRAM

_____   I am authorizing the City of Bentonville to remove me from the Average Billing
Signature for Removal   Program, and understand any deferred balance will become due by the next bill.

City Use Only

_____   _____   _____
City of Bentonville Representative   Date Entered   Estimated Average Bill   Last Read Date